ENROLLING
NOW

CHC22015 Certificate II in Community Services

Gain essential knowledge and practical skills to begin a career in community support. Prepare for entry-level roles in Youth Work, Disability and Aged Care.

Ideal for people already working or volunteering in community or non-profit roles. Build confidence, apply your learning directly, and connect with others who share your passion for supporting the community.

- 6-month duration
- Module-by-module learning
- Blended learning
- Practical assessments
- Ongoing tutor support

SYDNEY COMMUNITY COLLEGE

Sydney Community College
RTO Code: 90054
www.sydneycommunitycollege.edu.au
(02) 8752 7555

COURSE OVERVIEW

The Certificate II in Community Services (CHC22015) is the perfect starting point for anyone passionate about helping others and making a difference in their community.

It provides essential knowledge and practical skills to begin or build a career in community support. It prepares students for entry-level roles across areas such as Youth Work, Disability and Aged Care.

The course is particularly suited to people already working or volunteering in community or non-profit roles. You'll be able to apply what you learn directly to your current role, while building confidence and connecting with others who share your passion for supporting the community.

The course is designed to be **flexible, practical and supportive**, allowing you to build your skills gradually while balancing work, study and other commitments.

- **6-month duration** – delivered over approximately six months, giving you time to absorb and apply your learning.
- **Module-by-module delivery** – progress through one module at a time, helping you stay focused, on track and build confidence as you go.
- **Blended learning experience** – each module includes a mix of trainer-led lessons, online or classroom learning, self-paced activities and workplace projects.
- **Practical assessments** – complete a range of practical assessment tasks, such as assignments, work portfolios and demonstrations.
- **Ongoing tutor support** – access a dedicated tutor throughout the course for help, feedback and guidance whenever you need it.

COURSE MODULES

- CHCCOM005 Communicate and work in health or community services
- CHCCOM001 Provide first point of contact
- CHCDIV001 Work with diverse people
- BSBWOR202 Organise and complete daily work activities
- BSBPEF202 Plan and apply time management
- CHCCDE019 Work within a community development framework
- CHCADV001 Facilitate the interests and rights of clients
- BSBPEF201 Support personal wellbeing in the workplace
- HLTWHS001 Participate in workplace health and safety

TRAINING FEES

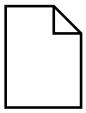
The course is subsidised by the NSW Government under the Smart and Skilled program. Eligible students may receive government funding towards the cost of their training.

What is the price of this course?
Depending on your individual circumstances and eligibility for Smart and Skilled funding, your student contribution may range from $0 to approximately $990. To determine your eligibility and confirm whether any student contribution is required, simply complete an Application Form. Our team will assess your eligibility and confirm your exact student contribution before you enrol.

Are payment plans available if I need to pay a contribution?
Yes. if a student contribution is required, payment plans are available. You can start learning with an initial payment of just $100, with the remaining student contribution paid when you complete your learning.

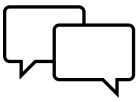
LEARNING & SUPPORT

Students join a weekly online class every **Tuesday from 6pm to 8pm (2 hours).** Each session is recorded and made available for later viewing.



Students receive lessons and learning materials regularly throughout the course.

At the **end of each 2-week module**, students complete an assessment task and send it to their trainer for marking and feedback.



You're always welcome to ask questions — during online lessons or by sending us an email anytime.

TIMETABLE

Week	Date	Timetable	Topic
1	Tuesday, 3 November 2026	Module 1	Communicate and work in health or community services
2	Tuesday, 10 November 2026	Module 1	Communicate and work in health or community services
3	Tuesday, 17 November 2026	Module 2	Provide first point of contact
4	Tuesday, 24 November 2026	Module 2	Provide first point of contact
5	Tuesday, 1 December 2026	Module 3	Work with diverse people
6	Tuesday, 8 December 2026	Module 3	Work with diverse people
	Tuesday, 15 December 2026	*No classes*	*Holiday break*
	Tuesday, 22 December 2026	*No classes*	*Holiday break*
	Tuesday, 29 December 2026	*No classes*	*Holiday break*
	Tuesday, 5 January 2027	*No classes*	*Holiday break*
	Tuesday, 12 January 2027	*No classes*	*Holiday break*
	Tuesday, 19 January 2027	*No classes*	*Holiday break*
	Tuesday, 26 January 2027	*No classes*	*Holiday break*
7	Tuesday, 2 February 2027	Module 4 & 5	Organise and complete daily work activities & Plan and apply time management
8	Tuesday, 9 February 2027	Module 4 & 5	Organise and complete daily work activities & Plan and apply time management
9	Tuesday, 16 February 2027	Module 4 & 5	Organise and complete daily work activities & Plan and apply time management
10	Tuesday, 23 February 2027	Module 6	Work within a community development framework
11	Tuesday, 2 March 2027	Module 6	Work within a community development framework
12	Tuesday, 9 March 2027	Module 7	Facilitate the interests and rights of clients
13	Tuesday, 16 March 2027	Module 7	Facilitate the interests and rights of clients
14	Tuesday, 23 March 2027	Module 8	Support personal wellbeing in the workplace
15	Tuesday, 30 March 2027	Module 8	Support personal wellbeing in the workplace
16	Tuesday, 6 April 2027	Module 9	Participate in workplace health and safety
17	Tuesday, 13 April 2027	Module 9	Participate in workplace health and safety
18	Tuesday, 20 April 2027	Additional Support week	
19	Tuesday, 27 April 2027	Additional Support week	
20	Tuesday, 4 May 2027	Additional Support week	

HOW TO APPLY

This course aims to commence **early November 2026**, subject to enrolment numbers.

If you are interested in joining the course, please **complete the Application Form**. We will then confirm your eligibility and advise whether any **student fee contribution** is required before you enrol.

If you have any questions, please contact our Program Manager, **Jackie Yen**, at **jackie.yen@sydneycommunitycollege.edu.au**

Course unit or details outlined in this flyer are subject to change and will be confirmed prior to enrolment if required.

ELIGIBILITY DETAILS

This training is subsidised by the NSW Government. Smart and Skilled is an initiative of the NSW Government.

Am I eligible?

You may be eligible for a Smart and Skilled subsidy if you:

- Live or work in NSW (or are an Aboriginal/Torres Strait Islander person living in a defined NSW border area), and
- Are an Australian citizen, permanent resident, New Zealand citizen, or eligible humanitarian visa holder, and
- Are aged 15 years or older, no longer at school, and have a valid USI (Unique Student Identifier)

What fees will I pay?

This course is **subsidised by the NSW Government under Smart and Skilled**, which means eligible students only contribute part of the course cost.

Your exact fee will depend on your individual circumstances. As a guide:

Concession fee: $160 for eligible Centrelink benefit recipients
First qualification: $830
Subsequent qualification: $990

Some students may be eligible for fee-free training, including Aboriginal or Torres Strait Islander students, students with disability or their dependants, and eligible refugees or asylum seekers.

Not sure what applies to you?

You don't need to work this out yourself. Simply complete the Application Form and our team will check your Smart and Skilled eligibility, confirm whether you qualify for a concession or fee exemption, and let you know exactly what student contribution, if any, applies before you enrol.

If a student contribution is required, payment plans are available, and you can start learning with an initial payment of just $100 and pay the balance of your contribution once your complete your learning.